

## **Study of the Work Experience of Female Bunun Home Care Workers**

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### **Abstract**

This study aims to examine the motivations for work, job perception, and experiences of culturally sensitive care of female Bunun home care workers. In this qualitative study, semi-structured interviews were used to collect data from six female Bunun home care workers. Analysis revealed that salary, benefits, and flexible caseload are the primary motivations of work for female Bunun home care workers. Feelings in work include the perception of companionship as the best care and high job satisfaction in the process of providing services. In terms of experiences of culturally sensitive care, this study found that tribal elders' living habits should be respected in providing culturally sensitive care. In addition, indigenous people, more aware of their living habits, can play an important role in connecting with tribal elders. Hence, care of tribal elders by indigenous people can ensure that the givers and receivers of care understand, communicate, and interact effectively with each other. Based on the findings of this study, this paper proposes several recommendations and reflections: First, internal and external motivations for care work should be improved; second, the power of indigenous tribes should be

utilized to build a tribal culturally sensitive care network. This study holds that culturally sensitive care and cultural revitalization are key to the promotion of long-term care by indigenous tribes, and future improvements in these aspects are expected. Furthermore, it is also expected that this study can serve as a reference for indigenous tribes' policy of promoting long-term care and can help to enhance the professional image of caregivers of long-term care services.

**Keywords:** Bunun, Female, Home Care Workers, Work Experience, Culturally Sensitive Care