

# **The Effects of Managerialism on Medical Social Work: Observation of Medical Clinical**

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## **Abstract**

Medical social workers show suppression of hospital managerialism and expectations of medical teams. This study aimed to investigate the responsive strategies of clinical medical social workers toward managerialism based on the interaction between its and medical teams. This study conducted 18 in-depth interviews. The effects of managerialism on clinical medical social workers were derived from cognition and the expectation gap between medical teams and clinical medical social workers. This study generalized the professional responsive strategies of clinical medical social workers as follows: (1) communication and persuade: demonstration of discussions and communication competency to reveal professional functions, (2) support and internal control: stability of internal aspect of social workers to facilitate self-care and growth, and (3) education and spread: making changes to construct a friendly environment. Finally, this study proposes discussions and suggestions and concludes the responsive strategies of medical social work.

**Keywords: Medical Social Work, Managerialism, Medical Team, Clinical Social Work**