

# **A Study on the Development of the Taiwan Care Worker Certification System**

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## **Abstract**

The study utilizes in-depth interviews and document research to explore the feasibility developing a professional care worker certification system in Taiwan. Presently, care workers require a comprehensive certification examination, which is unfeasible due to labor shortage. This study demonstrates the necessity for a certification and licensing examination that bridges these gaps, both in the workforce and in certification. Secondly, there is also a significant gap between the single-level certification exam and competency requirements for practical work, thus qualification exams need to be reworked throughout. Third, developing a care worker certification system requires formal education and the cooperation of the government, academia, and long-term care industry. Fourthly, such a system and career blueprint will encourage and aid youngsters to pursue careers in long-term care services. The findings provide recommendations for policy planning that the government can

implement to develop such a system and manifestly improve care service quality in Taiwan.

**Keywords: Long-term Care, Care Worker, Professional Certification, Occupational Competency Standard, Skills Test and Competency Certification**