

The Case Management and Career Transition Service for Disability-Analysis, Review and it's future Development

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Abstract

After so many years of developing career transition service for the disable in Taiwan, numerous problems have aroused in recent years due to the regulatory and social changes. These include the cognitive difference of labor division in case management by the different local governments, the lack of clarity of the work content, the lack of resource referrals, and the lack of clear guidance and standard operation procedure from the central government. This study aims to discuss the theoretical concepts and the types of views of disabled case management and transition service as to clarify the background knowledge of the current operation. Through a national data collection, we had a further understanding of the disabled case management and transition service at different cities and counties, and discussed about the predicament of the operations as well as the recommendations.

In the conclusion of this research, it is pointed out that there are five current predicaments on the current case management and transition service that required further reflections: the chaos between big case management and small transition, the predicament generated by the urban differences and resource inputs, the challenges of localization and outsourced services, the threshold created by the service model and resource feature, and the fault constituted by service focus and theoretical system. It is recommended to careful ponder about the possibility of active and successful transition, and clarify the service logics of disabled case management. In

the future, the caregiving pressure of the family shall be taken into consideration for the case management, and adjust a more feasible service model. The overall service and the procedure shall be developed and integrated with more logical and theoretical discussions with the relevant table system. Finally, this study believes that in order to allow the disable to obtain a fully humanized career and service, law shall be amended to define and simplify the function of case management and transition service for disabilities and the concept of transition shall be adjusted, while the case management service shall be fortified.

Keywords: Disability, Disability case management services, Career transition service