

Research on the Supervision of Child Protection and the Development of New Social Workers' Professional Knowledge

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Abstract

Children and teenagers protection is a more complicated and tricky helping work in the field of social work practice. The service process is full of challenges and risks, and novice social workers particularly suffer from heavy stress and sense of helplessness. According to the studies, if children and teenager protection supervisors can exert its function, it will be very beneficial to the cultivation of practical working skills and coping ability of novice social workers. Therefore, the main purpose of this study is to investigate the work dilemma faced by novice social workers and their need for assistance in guidance and counseling from the perspective of children and teenager protection supervisors, as well as novice social workers. This study also summarizes novice children and teenager protection social workers' expectations towards guidance and counseling system and supervisors' opinion on the current guidance and counseling system. To achieve the research purpose, this study conducted in-depth interviews to collect and analyze the qualitative data from 2 supervisors and 4 novice social workers. The research findings are as follows:(1)to teach new children and teenager protection social workers to protect the relevant laws and regulations; (2) urge new children and

teenager protection social workers to grasp the timeliness;(3)cultivate new children and teenager protection social workers independently written documents; (4)to help the children and teenager protection social workers into the social network of social resources integration; (5) as a bridge between children and teenager protection social workers; this study proposed the following suggestions: (1) regular professional training; (2) periodic inspection of nuclear supervision mechanism; (3) constructing educational mechanisms for children and teenager protection social workers; (4) urge the establishment of resource maps; (5) construction of network coordination mechanism.

Keywords: Supervision function, Empowerment, Supervision system, Supervision mechanism