

The Possibilities and Limits of Community Care Centers Augmenting the Long-Term Care Convenience Stores: A Case Study of the Areas with the Most Insufficient Resources in Tainan City

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Abstract

The purpose of this study is to explore the possibilities and limits of community care centers augmenting the long-term care convenience stores in the areas with the most insufficient resources in Tainan City as the object of study. Therefore, the interview was done to collect and analyze qualitative data from five community care center managers and two community advisors. Findings showed that the community care centers have good mode of operations in service management and service performance. However, the insufficiency of resources in the diversity of resources, health promotion activities, and volunteers were found. Thus, the odds and challenges that we must face are the diversity of mental and spiritual courses resources for seniors, prevention of disabilities of the aged, organization of the volunteer, standardize the work of the staff, strengthen the protection of security and measures. In conclusion, the arguments and suggestions of this research are as follows:(1) creating mutual aid service to prevent alienation problems among citizens of different regions, (2) promoting the community care to gain recognition and support from local citizens, (3) establishing a regular visit system, (4) establishing the elderly transport service, (5) establishing systems that hire caregivers, (6) establishing independent volunteers and rotating shift system, and

plan long-term care volunteer training courses, (7) urging the involvement of the government to enhance and to regulate the industry-academy cooperation, (8) creating service consent forms to ensure rights and responsibilities, and (9) reviving center spaces to protect the common interests of service users.

Keywords: Community care center, Long-term care, Senior citizens welfare